

Refusal form

(please fill and send it to us, only if you choose to withdraw from contract)

Date: _____

Seller's name: SIA "BTP"

Seller's (actual) address: Valņu iela 18, Rīga, LV-1050

Seller's phone number: 67225212

Seller's e-mail address: mail@randoms.lv

Name, surname of the consumer: _____

Consumer address: _____

Product Name: _____

Date of product purchase: _____

Date of receipt of the product: _____

Proof of purchase: _____

Account number (IBAN) where the money should be refunded:

Notice of refusal by the consumer:

declare that I want to withdraw from the contract I have entered into for the purchase of the product indicated below.

Signature of the consumer: _____

Please send the completed right of withdrawal form together with a copy of the document confirming the purchase to SIA "BTP" address: store "RANDOMS", Valņu iela 18, Rīga, LV-1050.

Please send or deliver the received product to SIA "BTP" store "RANDOMS" at Valņu street 18, Rīga, LV-1050 within 14 days.

Information on using the right of withdrawal

You have the right to withdraw from this contract within 14 days without giving a reason.

The right of withdrawal will expire after 14 days from the day of receipt of the goods. If the end of the term falls on an "officially" designated holiday in the country, the right of withdrawal can be exercised until the working day following the end date of the said term (including it).

In order to use the right of refusal, we - SIA "BTP", Dzirnau iela 57, Riga, LV-1010, phone: 67225212, e-mail: mail@randoms.lv must be informed about the decision to withdraw from the concluded contract. You may use the sample opt-out form above, but it is not required.

In order for the deadline for the right of withdrawal to be respected, it is sufficient if you send your notification about the exercise of the right of withdrawal before the expiry of the right of withdrawal.

Consequences of exercising the right of withdrawal

If you withdraw from this contract, we will refund to you all payments received from you for the product without undue delay and in any event no later than 14 days after we were informed of your decision to withdraw from this contract. We will not refund the shipping costs if the product has already been sent, and if the reason for returning the product is your wrong choice of product (incorrect product format (for example, you chose CD instead of disc), or you simply changed your mind, etc.). In the event that the product delivery service returns the product due to your fault (for example, the wrong phone number was entered at the time of purchase, due to which the delivery company could not send a text message to receive the product, or after three text messages sent by the supplier, you have not removed the product from the package), we will need to deduct a double delivery fee (the original shipping fee and the return fee charged to us by the shipping company).

Refunds will be made using the same means of payment that you used for the original transaction, unless you have expressly agreed otherwise. In any event, you will not be charged any fees in connection with such refund, other than any bank charges you may incur in making the payment.

We may withhold the refund until we have received the goods back or you have provided proof that the goods have been returned, whichever is earlier.

You must send the goods back or deliver them to SIA "BTP" store "RANDOMS", Valņu street 18, Rīga, LV-1050, without undue delay and in any case no later than 14 days from the day you notified us of your decision to withdraw from this contract. The deadline will be met if you send the goods back before the 14-day deadline. You will be responsible for the direct costs associated with returning the goods.

You are only responsible for the decrease in the value of the goods if the goods are used for other purposes than to establish the type, characteristics and performance of these goods. The product can be used for testing purposes to the extent that it would be possible to do so in the store.